

Money Back 30 Day HAPPINESS Guarantee



At CardioTech, we are so confident that you will love your CV12 Vibration Machine, that we'll give your money back if you don't!

If as a customer, for any reason you are not completely satisfied within 30 days of your machine being delivered, CardioTech will refund any payments you have made towards the outright purchase of your CV12.

If you have purchased on a Humm Finance Plan, we will:

Refund your deposit and any installments, less the inspection and re-stocking fee of \$99*.

If you have purchased with cash or credit, we will:

Refund the full amount, less the inspection and re-stocking fee of \$99*, by direct deposit into your bank account or against your credit card.

What's not refunded?

The initial delivery charge for your CV12.

To be eligible:

You must send the item back to us with the receipt, within 30 days of delivery and we'll be happy to offer a refund, providing that the condition of the product is as-new including all packaging, instruction manual and accessories. Return shipping of the CV12 is your responsibility and cost.

The returned item must be shipped to the CardioTech warehouse in Brisbane. Please email us at support@cardiotech.com.au to arrange the return of your goods and to obtain a Return Merchandise Authorisation Number (RMA). We are happy to advise you on the most cost-effective way to return your item to us and the full address details for the return.

*PLEASE NOTE: All returned items will be subject to an inspection and restocking fee of \$99. The fee covers costs incurred from processing the order, warehouse handling charges and other things like the cost of the CV12 being checked upon return by a trained quality assurance expert for preparation for another customer to use. This is a nominal fee as the total cost of the process is significantly higher than the inspection and re-stocking fee.